



Your Guide to Travel Assistance Services

For School Advisors and Administrators

Scholastic Emergency Services (SES) is your global emergency travel assistance provider offered through LewerMark Student Insurance. Services are available for your covered students on campus and while traveling more than 100 miles from campus location or legal residence. Their multilingual team can help you navigate through your students' difficulties.

Services include:

- 24/7 medical referrals
- Compassionate visits
- Bereavement reunion
- Emergency medical evacuation
- Medical monitoring
- Medical repatriation
- Foreign hospital admission assistance
- Prescription assistance
- Return home due to a sibling, spouse, or parental death
- Return of mortal remains

How do I reach SES?

SES can be reached 24 hours a day, 7 days a week by phone, text, or email

- **+1 (877) 488-9833** (Within the U.S.)
- **+1 (609) 452-8570** (Outside the U.S.)
- Use the **Tap for Help** button on the Travel App
- **Email:** medservices@assistamerica.com

When calling the Operations Center, please provide the following:

- Assist America Reference Number: 01-AA-LEW-05034
- Name of student, date of birth, and student ID number
- School name
- Home country location
- Student's current location
- Reason for your call



Download the App!

Utilize a wide range of global emergency assistance services from your phone by downloading the Assist America Travel App for your iPhone and Android.

- Tap for Help button
- Embassy & U.S. pharmacy locator
- AssistAlerts
- Coverage indicator
- Mobile ID card
- Available in multiple languages



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